

Gloucestershire County Council

Holiday Free School Meals Vouchers

during the second week of the Easter Holidays

If your child is eligible for Free School Meals, Gloucestershire County Council is providing vouchers for families. This programme has been in place over the October, Christmas and February holidays and will also be available over Easter.

Your questions answered

Information for parents and carers



I have used this scheme during the October, Christmas and February holiday - do I need to apply again?

No. If you have received a voucher through the Council's scheme during the October, Christmas or February holiday you do not need to reapply, your voucher will be sent to you automatically.

My child has only recently become eligible for Free Schools Meals - is it too late for me to apply?

No, please use the link overleaf to complete the online form. **The portal for applications will be between Monday 8th March and Friday 26th March 2021.**

I did not apply during the October, Christmas or February holidays, but I would like to apply for the second week of the Easter holidays. Is this possible?

Yes. Please use the link overleaf and complete the online form. It's not too late, just **apply between Monday 8th March and Friday 26th March 2021.**

Please note you will only receive a voucher for the second week of the Easter holidays.



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COUNTY COUNCIL

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Where do the vouchers come from?

You will receive an e-mail from the following e-mail address: selectcode@select-your-reward.co.uk
This is not spam, but may come through into your junk folder, so please check this regularly.

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I have the e-mail from selectcode@select-your-reward.co.uk but the voucher has not come through yet, what can I do?

Once you have clicked on the link within the e-mail and selected the supermarket you would like to use, the e-voucher should come through within an hour of completing this. If for any reason your voucher does not come through after having selected your supermarket, please contact Auriga on the following number: **0330 123 5550**.

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My e-mail address has changed but I haven't informed anyone, what can I do?

The vouchers will be sent to the e-mail address you have supplied. If you have received vouchers in October, December and/or February and your e-mail address has changed since then, please e-mail the following address: Childrensfund@gloucestershire.gov.uk providing details of your name, and your child's name, your old e-mail address, your new e-mail address and whether you first registered for vouchers in October, December or February holidays.

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My e-mail hasn't come through yet, when should I receive it by?

You should receive your initial e-mail on Tuesday 8th April. If you have not received your voucher by noon, please e-mail the following address: Childrensfund@gloucestershire.gov.uk providing details of your name, and your child's name, explaining that you have not received the e-mail.



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Which supermarkets can I use the voucher at?

The following supermarkets are part of this voucher scheme:

- | | |
|---------------|-------------|
| ➔ Sainsbury's | ➔ Morrisons |
| ➔ ASDA | ➔ ALDI |
| ➔ Tesco | |

The Vouchers can also be used online if you are unable to access a supermarket.

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How much will I receive in vouchers for the second week of the Easter holidays?

You will receive a voucher equivalent to your free school meal entitlement of £15 per child, per week. Therefore, for the second week of the Easter holidays, if you were to have 2 children, you would receive one £30 voucher.

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To complete an online form, please follow the link here: https://gloucestershire-consult.objective.co.uk/public/a2lcustomerfeedback/freeschoolmeals/freeschoolmeals_1

If you have any questions that have not been answered in this guide, please contact the Holiday Free School Meal Team at: Childrensfund@gloucestershire.gov.uk

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Prepared by Gloucestershire County Council

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